



ISO 9001:2000 Lead Auditor Training, RABQSA certified 4.5 Days - 3.6 CEUs

This five day course is designed for those who are responsible for managing their company's audit program and for those who want to further improve their internal audit skills. This challenging course assumes some prior ISO 9001 or auditing experience.

The DESARA Group emphasizes the importance of adding value from the audit process, so our main objective is to ensure that you are competent and capable of managing your audit system and auditing your company's processes upon your return. We accomplish this by emphasizing key concepts with workshops, case studies, and role plays throughout the first four days of the class. The course culminates with a written examination on the morning of the fifth day.

Key topics include:

- Interpreting the ISO 9001 requirements, with emphasis on auditing beyond compliance
- Understanding the audit system using the ISO 19001 guidance document
- Embracing the role of audit team leader
- Planning activities including audit program management, audit agenda planning, checklist preparation, and team management skills
- Reviewing and evaluating quality system documentation
- Conducting the audit, including interviewing skills, managing audit team members, addressing problems with the auditee, and daily reporting activities
- Reporting nonconformities in a factual, helpful manner
- Writing a summary report from your audit
- Following up on audit findings

Included in the price of this course:

- Continental breakfast, lunch, and refreshments each course day -- special dietary needs are no problem
- A student manual developed by experienced instructional designers
- A copy of the ISO 9001 standard
- Forms, templates, and worksheets for use back at the workplace
- Certificates upon completion of course requirements